Regional Permanency Center

ABOUT THE SERVICE

Hillside’s Regional Permanency Centers (RPC) provide post-adoption and family support services to adoptive families or families who have been granted legal guardianship of a child/youth. These services are designed to help support permanency for children/youth living in adoptive families or living with a legal guardian. The needs of families continue to evolve and adoption and legal guardianship/kinship caregiver support is critical to help families meet the ongoing needs of their children/youth.

RPC services are available to eligible adoptive and legal guardianship families, free of charge. Services are provided by experienced adoptive parents and other adoption professionals. We understand the challenges families experience at times, and the struggles they may face. We can assist families after adoption finalization when and if issues arise. We also provide support to kinship care families, including relative caregivers (grandparents, aunts/uncles, etc.) who have assumed legal guardianship of a family member.

Participating families will be connected to a Permanency Specialist who will provide support services related to educational, parenting and behavioral issues. The Permanency Specialist will also assist families with referrals to other community resources as needed. Parent support groups are provided on an ongoing basis.

Services include:
- Information and assistance with referral to services, including 24/7 crisis management
- Individual advocacy and support
- Monthly support groups and family-focused social/recreational programs
- Parent education groups, trauma-informed trainings and family-oriented workshops
- Adoption competency training for parents and professionals

CONTACT INFORMATION

- **Program Manager:** Tess Mahnken-Weatherspoon, 585-654-1463 or tmahnken@hillside.com
- **RPC Greater Rochester:** Karen Kelley, 585-417-0272 or kkelley@hillside.com
- **RPC Southern Tier:** Beth Harrington, 315-459-1606 or bharring@hillside.com

FACILITY

Based on the needs of participating families, Permanency Specialists will meet with families in the community, in their homes and at Hillside locations. We make every effort to coordinate convenient times and places. Parent support groups are provided in community locations including libraries, community recreation centers and other family-friendly sites. **Due to COVID-19 restrictions, Parent Support Groups, Educational Events/Trainings and Family Recreational Activities are being offered virtually.**
SUPPORTED BY

This program is funded by the New York State Office of Children and Family Services (OCFS).

ELIGIBILITY CRITERIA

Adoptive families and families who have legal guardianship of a child are eligible for services. Families must reside in one of the designated counties served by the Regional Permanency Center.

RESIDENTS OF

Hillside’s RPC services are available to eligible residents of Allegany, Broome, Chemung, Genesee, Livingston, Monroe, Onondaga, Steuben, Tioga or Wyoming counties.

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