Regional Permanency Center
Hillside Children’s Center

ABOUT THE SERVICE

The Regional Permanency Center provides post-adoption and family support services to adoptive families or families who have been granted legal guardianship of a child/youth. These services are designed to help support permanency for children/youth living in adoptive families or living with a legal guardian. The needs of families continue to evolve and adoption and legal guardianship/kinship caregiver support is critical to help families meet the ongoing needs of their children/youth.

Regional Permanency Center services are available to all adoptive and legal guardianship families, free of charge. Services are provided by experienced adoptive parents and other adoption professionals. We understand the challenges families experience at times, and the struggles they may face. We can assist families after adoption finalization when and if issues arise. We also provide support to kinship care families, including relative caregivers (grandparents, aunts/uncles, etc.) who have assumed legal guardianship of a family member.

Participating families will be connected to a Parent Liaison who will provide support services related to educational, parenting and behavioral issues. The Parent Liaison will also assist families with referrals to other community resources as needed. Parent support groups are provided on an ongoing basis.

Services once enrolled:
- Information and assistance with referral to services, including 24/7 crisis management
- Individual advocacy and support
- Monthly support groups and lifestyle events
- Parent education groups, trauma-informed trainings and family-oriented workshops
- Adoption competency training for parents and professionals

CONTACT INFORMATION

Phone: (585) 654-1463
Email: tmahnken@hillside.com

FACILITY

Based on the needs of participating families, Parent Liaisons will meet with families in the community, in their homes and at Hillside Children’s Center, and make all efforts to coordinate convenient times and places. Parent Support Groups are provided in community locations including libraries, community recreation centers and other family-friendly sites.

SUPPORTED BY

This program is funded by the New York State Office of Children and Family Services (OCFS).
ELIGIBILITY CRITERIA

Adoptive families and families who have legal guardianship of a child are eligible for services. Families must reside in one of the designated counties served by the Regional Permanency Center.

RESIDENTS OF

Families must reside in Allegany, Broome, Chemung, Genesee, Livingston, Monroe, Onondaga, Steuben, Tioga or Wyoming County to be eligible to receive services through the Regional Permanency Center at Hillside.

Updated on November 6, 2017