



Orleans Family Resiliency

Hillside Children's Center

Family Resiliency aims to: prevent and/or reduce the length of stay of youth in psychiatric and residential care; assist families in identifying and strengthening the protective factors known to be associated with resiliency in their children, while also assisting them in identifying and decreasing those factors that impede resiliency; increase a family's skills in order to reduce acute service utilization; and increase a family's ability to access appropriate community resources.

ABOUT THE SERVICE

Family Resiliency helps families of children with emotional and behavioral problems to prevent or shorten out-of-home placement in psychiatric, residential, or foster care. Services are provided primarily by family mentors who assist families in identifying and building resiliency and link families to appropriate clinical services. Family mentors help families set and achieve basic goals focused on such areas as building family strengths, developing parenting skills, or improving communication. They work with families and primary therapists, if applicable, to define and strengthen skills and resources that improve family resiliency.

Services include:

- resiliency assessment, case advocacy, and mentoring
- coordination of treatment planning with referral sources and other service providers for the family
- provision of limited funding for basic and/or service needs not available from another resource.

All families are encouraged to participate in ongoing weekly family support meetings: GLOW Family Support in Orleans County. This program allows parents to meet and discuss issues with other parents. Transportation and childcare are available to families to facilitate their attendance at support meetings.

The length of service is typically three to 12 months. Participation is voluntary and at no cost to the family.

CONTACT INFORMATION

Hillside Family of Agencies

585-256-7500

integrationctr@hillside.com

24 hours / day



FACILITY

Batavia
50 Batavia City Center, Batavia

SUPPORTED BY

NYS Office of Mental Health

ELIGIBILITY CRITERIA

Gender: Male and female
Age Range: Birth - 18

RESIDENTS OF

Orleans County

Updated on June 15, 2019