Children and Family Treatment and Support Services
Hillside Children’s Center

Children and Family Treatment and Support Services (CFTSS) assist children and youth with mental health and substance use needs and who receive NYS Medicaid benefits. Individualized care is provided in a variety of settings. All services address mental and behavioral health needs to improve well-being and quality of life.

ABOUT THE SERVICE

Hillside’s Children and Family Treatment and Support Services include the following:

- **Other Licensed Practitioner** – provides assessments for mental health and/or substance use needs. Also provides individual, group or family therapy in the home and/or community.
- **Community Psychiatric Supports and Treatment** – provides assistance to incorporate therapy goals into everyday life, as well as provides assistance to learn how to manage emotions and learn coping skills.
- **Psychosocial Rehabilitation** – provides assistance in learning communication skills, social skills, independent living skills and/or self-care skills.
- **Family Peer Support Services** – provides assistance by a Credentialed Family Peer Advocate in strengthening the family unit, building skills within the family for the benefit of the child, promoting empowerment within the family, and strengthening overall supports in the child’s environment.
- **Youth Peer Support and Training** – provides formal and informal services and supports to youth who are experiencing social, emotional, medical, developmental, substance use, and/or behavioral challenges. These services provide the training and support necessary to ensure engagement and active participation of the youth in the treatment planning process and with the ongoing implementation and reinforcement of skills learned throughout the treatment processes.

ELIGIBILITY CRITERIA

Open to Male and Female youth ages 0-21; must be a Medicaid or Medicaid Managed Care recipient; must meet medical necessity requirements.

CONTACT INFORMATION

Hillside Family of Agencies
585-256-7500
referrals@hillside.com
24 hours / day

FACILITY

- Batavia: 50 Batavia City Center, Batavia NY 14020
- Bath: 24 Liberty Street, Bath NY 14810
- Buffalo: 70 Jewett Parkway, Buffalo NY 14214
- Cuba: 36 Water Street, Cuba NY 14727
- Jamestown: 310 W. 3rd Street, Jamestown NY 14701
- Lockport: 66 Stevens Street, Lockport NY 14094
- Mt. Morris: 24 Main Street, Mt. Morris NY 14510
Rochester: 1 Mustard Street, Rochester NY 14609
Syracuse: 215 Wyoming Street, Syracuse NY 13204
Warsaw: 96 West Buffalo Street, Warsaw NY 14569

SUPPORTED BY

This program is supported by the NYS Department of Health, the Department of Mental Health, the Department of Children and Family Services, the Department of Alcoholism and Substance Abuse Services and the Office for People with Developmental Disabilities.

RESIDENTS OF

These services are open to eligible youth in the following counties*: Allegany, Broome, Cattaraugus, Chautauqua, Cayuga, Chenango, Cortland, Erie, Genesee, Green, Livingston, Madison, Monroe, Niagara, Oneida, Onondaga, Orleans, Oswego, Steuben and Wyoming.

* Please note: Hillside does not provide all services described on this sheet in every county listed above. Please contact our Integration team at 585-256-7500 for more information about available services and treatment options for your family.

Updated on July 1, 2020