Center for Child and Family Therapy - Outpatient Clinic

Hillside Children’s Center

The Center for Child and Family Therapy provides an array of mental health services to children, adolescents and adults. Services include individual/family therapy, crisis intervention, psychiatric evaluations, pharmacotherapy and outreach and linkage to community resources. Please note that clients must be actively attending counseling services to access psychiatric services.

ABOUT THE SERVICE

Services are designed to address mental health symptoms and improve daily functioning for the person in care. In order to be eligible for services, clients must have a current mental health diagnosis and have impaired functioning due to that diagnosis. The Center for Child and Family Therapy serves children, adolescents and adults.

All counseling services are provided by licensed professionals including social workers, mental health counselors, marriage and family therapists, and creative arts therapists. Psychiatric Mental Health Nurse Practitioners and Child and Adolescent Psychiatrists provide care as needed.

University Avenue location hours are: Monday 10am - 8pm, Tuesday 10am - 8pm, Wednesday 10am - 8pm, Thursday 10am - 8pm, Friday 9am - 5pm

The Clinic operates satellite outpatient clinics at RCSD School #17 (Enrico Fermi) and Hilton Central School District.

The University Avenue clinic location offers Open Access service for intake appointments. A call must first be placed to Service Integration Triage at 585-256-7500 to provide demographic and insurance information. After the brief referral phone call, individuals are welcome to utilize Open Access which takes place any Monday, Tuesday, Wednesday or Thursday between 9:30am-12:30pm to be seen for an intake appointment with a clinician. Clients should be prepared to provide insurance information, identification, and a birth certificate and/or court papers for minors. All minors must be accompanied by a parent or legal guardian at the time of the appointment.

The program provides 24-hour on-call crisis services available through Hillside’s Service Integration triage team (585-256-7500). Additionally, Outpatient on-call coverage is provided by clinic leadership.
CONTACT INFORMATION

Hillside Family of Agencies
585-256-7500
info@hillside.com
24 hours / day

FACILITY

University Avenue Clinic
1100 University Avenue, Rochester 14607

Hilton School District
100 School Lane, Hilton, NY 14468

Enrico Fermi School #17
158 Orchard Street Rochester, NY 14611

SUPPORTED BY

NYS Office of Mental Health

ELIGIBILITY CRITERIA

Gender: Male and Female
Serving children (ages 3 and above), adolescents, adults
IQ: 50+ -

RESIDENTS OF

Genesee County, Livingston County, Monroe County, Ontario County, Orleans County, Schuyler County, Steuben County,
Wayne County, Yates County

Updated on August 29, 2017