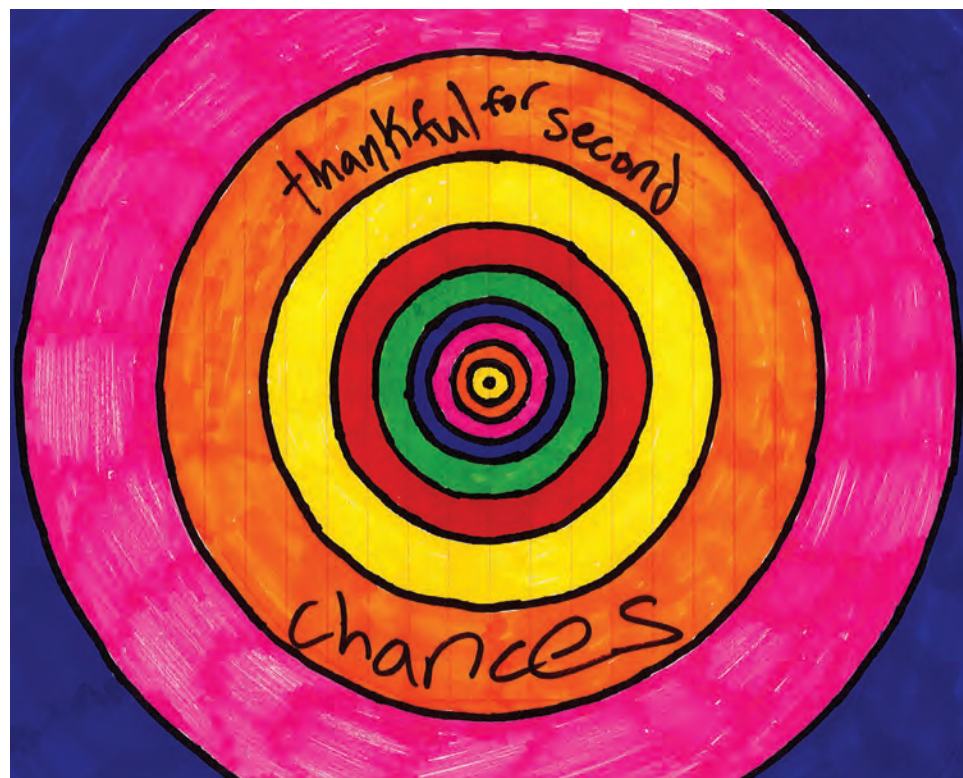




2019 | 2020

I M P A C T
R E P O R T





Hillside hasn't missed a step during the COVID-19 pandemic. The Community Service program of Livingston County developed ways for youth to safely fulfill court-mandated service requirements, such as researching and writing reflection essays or creating artwork on topics related to their personal growth (above).

2	How We Serve Our Communities	18	Pinnacle Society
4	Hillside at a Glance	20	Financial Reports
7	Affiliates & Regions	22	Board Memberships
10	Thank You to Our Donors	23	Leadership
16	Emergency Response Fund	24	Accreditations, Licenses & Memberships

Stronger Futures Together

The true test of any organization is found in how it responds to adversity. For the greater Hillside community—our dedicated and innovative staff, our resilient youth and families, our committed partners and particularly our generous donors—COVID-19 has shown that to be unquestionably true. Since it emerged as a global concern in early 2020, this once-in-a-century pandemic has shaken our region, our country and the world. But through this long and ongoing process, we've stayed **#HillsideStrong** by holding fast to a mission of service that has guided our work for 183 years.

In this Impact Report, you'll see more about Hillside's wide-ranging response to COVID-19 and how we've redoubled our efforts to provide much-needed services wherever they're needed. Please also note page 16, where we salute the individuals and businesses who answered the call of our Emergency Response Fund that will better allow Hillside to weather future unpredictable occurrences.

COVID-19 is still among us, and Hillside's work through this extraordinary event is ongoing. We're proud of our teams' ability to rise to the occasion and maintain high levels of service to the most vulnerable among us. And we're deeply grateful to you, and to every donor, for recognizing the need for a sustained commitment of support that makes our work possible.

With your help, we're building Stronger Futures Together. Thank you.



Maria Cristalli

Maria Cristalli
President & Chief Executive Officer

Richard Gangemi MD

Richard Gangemi, MD
Chair, Board of Governors

How We Serve Our Communities

Visit hillside.com for more information about any of these services or related programs.

Behavioral Health

Hillside's comprehensive behavioral health services address symptoms related to the complex medical, mental health, substance abuse or social needs of youth and adults.

Crisis Support

Working closely with youth facing imminent risks and their families, Hillside offers connections to safe havens, counseling and life-skills training to help youth find pathways to a confident, hopeful future.

Education and Vocation

Hillside works with families, community partners and school districts to provide individualized services that address broad challenges affecting learning, academic success and graduation.

Family Resources

Through neighborhood- and home-based services, Hillside partners with families to ensure they have the life-enhancing resources to fulfill their potential as guardians, leaders and caregivers.

Foster Care

Hillside's adoption and therapeutic foster care services connect youth and families with the stability and support needed to give youth the best opportunities for happy, healthy lives.

In-Home and Community Support

From home-based support to juvenile-justice diversion programs, an array of services channel research-informed practices into the lives of the youth and families with whom we partner.

Residential Treatment

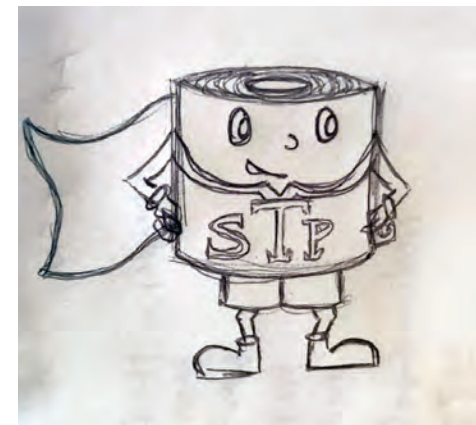
For young people facing emotional, behavioral and social challenges, Hillside offers preventive and interventional care along with customized treatment that adapts to each youth's unique life situation.

Our Mission

We partner with youth, adults and their families to provide individualized health, education and human services through an integrated system of care.

Our Vision

Healthy and productive people thriving in families and communities.



Treatment Approaches Grow #HillsideStrong

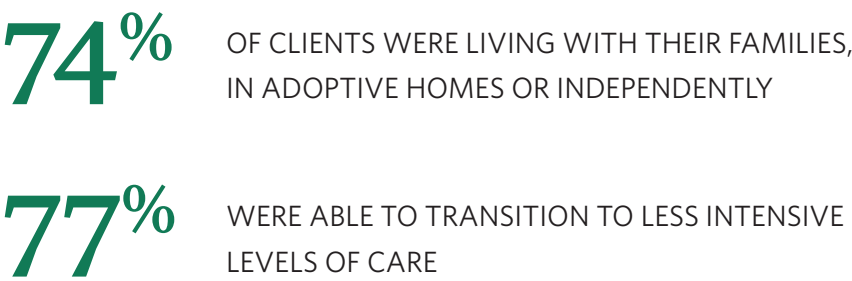
Giant checkers games. Hallway parachute races. Even a handmade comic book with a battle between Mr. COVID and Super Toilet Paper Man. These and countless other Hillside activities have been developed by residential and community-based staff to support youth during COVID-19.

On our campuses, pandemic-related anxiety was compounded by temporary state-mandated suspensions of family visits. Hillside responded by introducing remote check-ins (see page 6) and arranging creative workarounds like the socially distanced birthday party where Zach (pictured) celebrated turning 16. Even from a distance, program manager Theresa Canavan said, "Zach was so happy. It meant so much to him and his family."

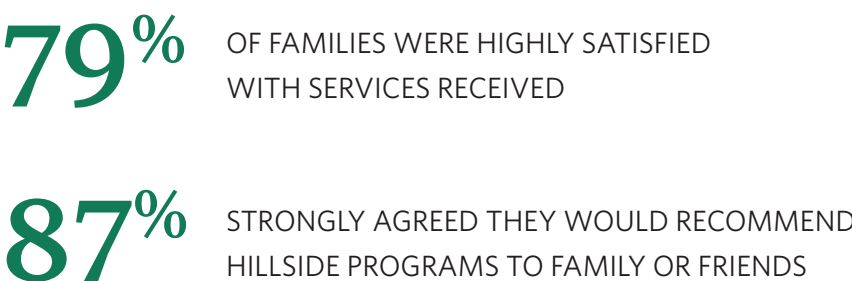
For details about these and other inspiring stories, follow Hillside on Facebook or other social media channels and look for the #HillsideStrong hashtag.

Hillside at a Glance

At the time of leaving select Hillside programs in FY 2020:



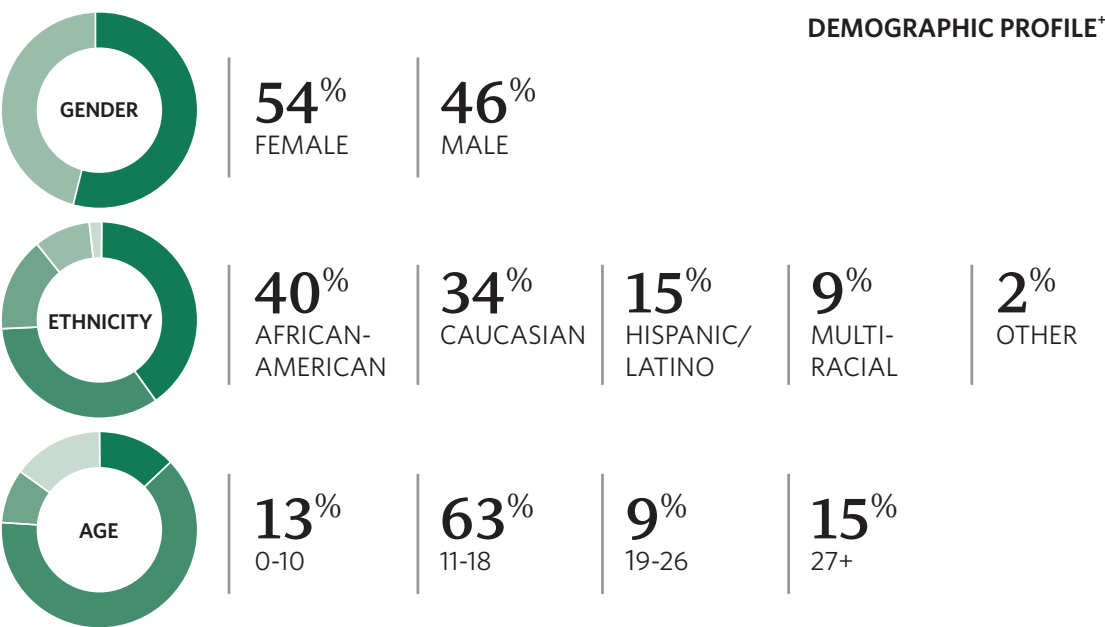
Based on surveys conducted with clients served by Hillside in FY 2020:



REVENUES by Service**	
Adoption	\$48,997
Adult Health Homes	\$2,500,943
Children’s Health Homes	\$11,209,186
Customized	\$414,083
Day Treatment Education	\$16,042,226
Developmental Disabilities	\$12,011,731
Early Childhood Development	\$489,974
Family Development	\$3,977,690
Family Finding	\$911,314
Foster Care	\$6,363,721
Home- and Community-Based Services	\$3,576,840
Non-Secure Detention	\$1,674,526
Residential Treatment/ Education	\$58,177,559
Youth Development	\$11,328,471
Total Services	\$128,727,261
Philanthropy and Other	\$5,157,667
Total Revenue	\$133,884,928

FAMILIES SERVED by Service+	
Adoption	227
Adult Health Homes***	1,168
Children’s Health Homes***	1,934
Customized	175
Day Treatment Education	472
Developmental Disabilities	75
Early Childhood Development	460
Family Development	848
Family Finding	156
Foster Care	409
Home- and Community-Based Services	1,092
Non-Secure Detention	84
Residential Treatment/ Education	452
Youth Development	4,583
10,480	TOTAL FAMILIES SERVED**

* Philanthropy and other revenues support services across regions above and beyond amounts presented.
** Total is less than the sum of all service numbers because many families have children enrolled in multiple programs.
*** Health Homes only include actively enrolled clients.

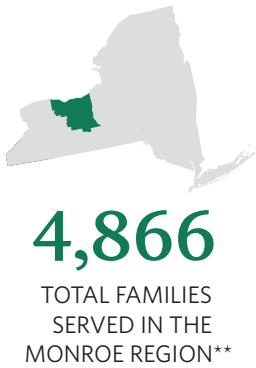




Leveraging Technology Like Never Before

The regularly evolving role of technology in Hillside’s work dramatically accelerated, literally overnight, with the arrival of the pandemic. Use of Hillside’s TeleCare virtual conferencing tools skyrocketed from approximately 60 sessions per month to 300 per day, enabling staff to maintain secure remote connections with youth and families. Meanwhile, nearly half of Hillside’s 1,800-person workforce successfully transitioned to remote-work scenarios in a matter of days. Leaders and staff are exploring how to apply lessons learned during this period to future service pathways.

For parents like April Coffey, whose son Anthony has received virtual support in remote sessions from his Hillside youth care professional during COVID, these innovations have made all the difference. “It would be difficult juggling all this and having to leave the house and meet the providers face-to-face,” she said.



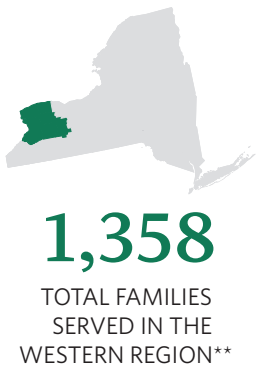
Monroe Region⁺

Monroe, Ontario, Seneca, Wayne and Yates counties

- 1,149 Employees
- 2 Family Resource Center Sites
- 3 Day Treatment Sites
- 7 Individual Residential Alternative Group Homes (47 beds)
- 1 Non-Secure Detention Facility (8 beds)
- 2 Residential Campuses in Rochester:
 - Crestwood Campus (34 beds)
 - Monroe Campus (101 beds)
- 16 HW-SC Sites in Monroe County Schools

FAMILIES SERVED, by Service

151	Adoption	65	Family Finding
398	Adult Health Homes*	60	Foster Care
561	Children’s Health Homes*	365	Home- and Community-Based Services
26	Customized	84	Non-Secure Detention
426	Day Treatment Education	254	Residential Treatment
56	Developmental Disabilities	2,130	Youth Development
378	Early Childhood Development		
525	Family Development		



Western Region⁺

Erie, Genesee, Livingston, Niagara, Orleans and Wyoming counties

- 211 Employees
- 5 Community-Based Team Offices
- 4 Individual Residential Alternative Group Homes (25 beds)

FAMILIES SERVED, by Service

16	Adoption	286	Family Development
184	Adult Health Homes*	191	Foster Care
544	Children’s Health Homes*	391	Home- and Community-Based Services
82	Customized	79	Youth Development
20	Developmental Disabilities		
81	Early Childhood Development		

* Health Homes only include actively enrolled clients.

** Totals are less than the sum of all service numbers because many families have children enrolled in multiple programs.

+ Fiscal Year 2020



3,301

TOTAL FAMILIES
SERVED IN THE
CENTRAL REGION**

Central Region⁺

Broome, Cayuga, Chenango, Cortland, Herkimer, Jefferson, Lewis, Oneida, Onondaga, Oswego, Madison, St. Lawrence, Tioga and Tompkins counties

- 430 Employees
 - 3 Community-Based Team Offices
 - 1 Day Treatment Site
- 2 Residential Campuses:
 - Finger Lakes Campus in Auburn (56 beds)
 - Stillwater Campus in Greene (18 beds)
- 12 HW-SC Sites in the Syracuse City School District
- 2 HW-SC Sites in Binghamton and Union-Endicott School Districts

FAMILIES SERVED, by Service

- | | |
|-------------------------------|--------------------------------------------|
| 60 Adoption | 92 Family Finding |
| 433 Adult Health Homes* | 69 Foster Care |
| 663 Children's Health Homes* | 153 Home- and Community-
Based Services |
| 39 Customized | |
| 46 Day Treatment Education | 160 Residential Treatment |
| 1 Early Childhood Development | 1,761 Youth Development |
| 37 Family Development | |



515

TOTAL FAMILIES
SERVED IN THE
SOUTHERN TIER
REGION**

Southern Tier Region⁺

Chautauqua, Cattaraugus, Allegany, Steuben, Chemung and Schuyler counties

- 127 Employees
 - 1 Residential Campus in Bath (30 beds)
 - 3 Community-Based Offices

FAMILIES SERVED, by Service

- | | |
|------------------------------|--------------------------------------------|
| 154 Adult Health Homes* | 183 Home- and Community-
Based Services |
| 166 Children's Health Homes* | |
| 28 Customized | 42 Residential Treatment |
| 90 Foster Care | 12 Youth Development |



Out-of-Classroom Creativity

School closings due to COVID created a need for creative educational approaches—but innovation is all in a day's work at Hillside. When our campus schools formally closed in early spring, teachers and teaching assistants worked with residential staff on adaptive learning solutions before eventually adopting a hybrid remote/in-person academic model in the fall. Hillside Work-Scholarship Connection Youth Advocates had to get creative as well—thinking outside of the classroom to build remote connections with homebound students from participating districts. Even our regional Senior Celebrations went virtual, with online long-form videos (above) that saluted the program's Class of 2020.



602

TOTAL FAMILIES
SERVED IN
PRINCE GEORGE'S
COUNTY**

Prince George's County, MD⁺

- 17 Employees
- 9 HW-SC Sites in the Prince George's County Public School District

FAMILIES SERVED, by Service

- 602 Youth Development

* Health Homes only include actively enrolled clients.

** Totals are less than the sum of all service numbers because many families have children enrolled in multiple programs.

+ Fiscal Year 2020

Thank you, Donors!

The following list reflects donors who made gifts to Hillside between July 1, 2018 and June 30, 2020. Your generosity directly supports our mission to help vulnerable youth and families overcome their challenges. With your donations, you make a profound impact in countless lives, every day.

Although we have strived to appropriately recognize our donors, we hope you will report any errors to the Hillside Foundation at (585) 256-7515 to ensure accurate future acknowledgment of your support.

NOTE: Highlighted donors made contributions to Hillside in both the 2019 and 2020 fiscal years.

\$500,000+

23 Connections, Inc.
Wegman Family Charitable Foundation

\$100,000+

Anonymous
Dave Thomas Foundation for Adoption
The Davenport-Hatch Foundation, Inc.
The Estate of Ms. Evelyn V. Lovejoy
Florence M. Muller Foundation
Ralph C. Wilson Foundation
Rochester Area Community Foundation
United Way of Greater Rochester

\$50,000+

The Allyn Foundation
Central New York Community Foundation, Inc.
Mrs. Ernestine M. Chandler Charitable Trust
The Charles Fund, Inc.
Children's Guild Foundation
Community Connections of NY, Inc.
Community Foundation for Greater Buffalo
Mr. Sherwood I. Deutsch
First Niagara Bank Foundation
Ms. Marion Maracle Charitable Trust
Prince George's County, Office of the County Executive
Prosperity Fund, LLC
The PwC Charitable Foundation
Wegmans Food Markets, Inc.

\$25,000+

Daisy Marquis Jones Foundation
Mrs. Michele T. Ely
Greater Rochester Health Foundation
Green Family Foundation
The William G. McGowan Charitable Fund, Inc.
The Morris & Gwendolyn Cafritz Foundation
Tom & Nan Hildebrandt
The Estate of Ms. Marian Sanborn Todd
Venture Philanthropy Partners
Wells Fargo Foundation
Eric I. Zeller

\$10,000+

Ms. Helen E. Clark
Ms. Maria Cristalli and Mr. Scott Powell
Driscoll's Berries
Equitable Foundation
FIFCO USA
Mr. & Mrs. Mark O. Friga
The Edward & Verna Gerbic Family Foundation
Mr. & Mrs. John B. Gibson, Jr.
The Herb Block Foundation
Ms. Mary G. Hildebrandt
Mr. & Mrs. Kevin N. Hill
Mr. Ray Hutch
The John Ben Snow Foundation
JK Executive Strategies
Kreher's Farm Fresh Eggs
Mr. Harry H. Lang, Jr.
Zalie & Bob Linn

The M&T Charitable Foundation
Mr. & Mrs. Tom Mafrici
The Richard E. & Nancy P. Marriott Foundation
Max and Marian Farash Charitable Foundation
MGM National Harbor
MGM Resorts Foundation
MGM Resorts International
National Philanthropic Trust
Nixon Peabody LLP
Perry's Ice Cream Company, Inc
Ms. Angela B. Pichichero
Prince George's County Council
Phi Kappa Psi NY Theta Chapter
REDCOM Laboratories, Inc.
Rite Aid Foundation KidCents
Rochester's Child Endowment Fund
The Rodney B. Janes Memorial Trust
Rosina Food Products, Inc.
Drs. Daniel & Charlotte Ryan
Ms. Darlene Ryan
Sahlen Packing Co., Inc.
Saunders Foundation
Bob and Gayle Stiles
Bob & Amy Tait
T.J. Sheehan Distributors
Elizabeth C. & George L. Todd Trust
The Estate of Beverly T. Bowen
Upstate Niagara Cooperative, Inc.
Upstate Pharmacy, Ltd.
Zeta Tau Alpha

\$5,000+

Anonymous (6)
Berkshire Bank Foundation, Inc.

Jim & Juli Boeheim Foundation
Brown & Brown Insurance
Buffalo Bisons Baseball
Canandaigua National Bank
Carrols Corporation
CPL
Mr. & Mrs. Craig F. Curran
Mr. & Mrs. Donald A. Dear, Jr.
Dopkins & Company LLP
EMCOR Services Betlem
The Estate of Bruce D. Patt
Mrs. Joan L. Feinbloom
Fidelity Charitable Gift Fund
Five Star Bank
Mr. & Mrs. Roger B. Friedlander
Dr. & Mrs. Richard J. Gangemi
Mr. & Mrs. William Goodrich
Mr. & Mrs. Klaus Gueldenpfennig
Mr. & Mrs. Hugh A. Hamlin
JP Morgan Chase Foundation
Jill and Jim Knittel
TC and Pam Lewis
Mapstone Veritas
Mary S. Mulligan Charitable Trust
Ms. Elizabeth Nolan and Mr. Fred Zolna
Paychex, Inc.
Mr. Christopher Peterson
Power Management Company
Mr. Mark D. Rengert
Rochester Female Charitable Society
Ms. Suzanne Robinson
Mrs. Bernice M. Rosenberg
Mr. & Mrs. Leonard Shute
SRC, Inc.
Stifel, Nicolaus, & Company, Inc.
The Gifford Foundation
The Guido and Ellen Palma Foundation

\$2,500+

Max A. Adler Charitable Foundation, Inc.
Ms. Jan L. August
Mr. & Mrs. Robert W. August
The Bank of America Charitable Foundation
BPAS Actuarial & Pension Services
Mr. Charles J. Breidenstein
Mrs. Hollie Calderon
Dr. Phillip G. Cary

Dr. Peter & Dr. Nancy Castro
Mr. & Mrs. Russell D. Chapman
ConServe
Ms. Joyce C. Crofton
Holly and Lindsay Crawford
Cygnus Management Foundation
Mr. Sidney Devorsetz Esq.
Enterprise Fleet Management
Enterprise Holdings Foundation
The Estate of Nancy McLachlin
Exeter Trust Company
EY, Syracuse
Mr. & Mrs. Sherman Farnham, Jr.
Mr. Jarrett Felton
Mr. & Mrs. Philip D. Fishbach
Galaxy Events, LP
Mr. & Mrs. James C. Haefner
Ms. Erin K. Hiller
Ms. Elizabeth Holliday
Mr. Robert C. Horton*
Mr. Roger Janezic
Mr. & Mrs. Michael and Kathleen Kirwan
Anne & Bradley Komanecy
Mr. & Mrs. Keith W. Kurz
Dr. Ann Landowne
Dr. Vivian Lewis and Mr. Rustam Tahir
Lockheed Martin Employees Fund
Dr. Duncan T. Moore and Ms. Gunta J. Lidars
National Grid
Mrs. Sherley S. Newell
Postler & Jaeckle Corporation
Mr. & Mrs. Philip Pucher
Mr. John Rumsey
Schwab Charitable Fund
Syracuse Orthopedic Specialists
Syracuse University
Mr. John A. Thompson
UR Medical Center
Vanguard Charitable
Mr. & Mrs. Nicholas J. Wargo

\$1,000+

Anonymous (3)
Mr. Paul Adams
Mr. Frank Albanese
Ms. Susan E. Alexander
Allyn's Creek Foundation, Inc.
Alstom Signaling Foundation Inc.
AmeriCU Credit Union

Ameriprise Financial Services, Inc.
Anaren, Inc.
Mr. & Mrs. Ross F. Anderson
Mr. & Mrs. Clay Arnold
Mr. Richard Arvidson
Mr. & Mrs. Timothy J. Bancroft
Mr. David M. Berg
Mr. & Mrs. Jay G. Bernhardt
Mrs. M. Geraldine Biddle Moore
Tom & Ginny Biesiada O'Neill
Mr. Kirk R. Blackman
Pamela and John Bradley
Broadstone Real Estate, LLC
Mr. Bradley Calkins
Mr. & Mrs. John P. Carver
Mr. Frank Clark
Charles and Mary Crossed Foundation
Cohber Press
Colacino Industries
Commonwealth Charitable Fund
Community Bank
Ms. Barbara J. Conradt
T.M. and M.W. Crandall Foundation
Mr. Lawrence J. Crawford
Ms. Amy E. Crossed
Mr. & Mrs. Leonard G. Daum
Deloitte
Mr. Mark DiFelice
Mr. & Mrs. John R. Eastwood
Mr. William Eggers and Mrs. Deborah McLean
Mr. & Mrs. Stephen D. Elder
Mr. David Elmer
Empreinte Consulting, LLC
The Estate of Mary Ann H. Ritzenthaler
Mr. Richard J. Dorschel
Ms. Cathy Flowers
Ms. Elizabeth D. Fox
Mr. & Mrs. John D. Fitzpatrick
Mr. David P. Gardner
Ms. Melissa Gardner
Mrs. Joanne K. Gianniny
Mr. & Mrs. Peter Giles
Mr. & Mrs. Michael A. Gorski
Mr. Roderick E. Green
Mr. Mark Greenstein
Ms. Jamie Hagerty
Hancock Estabrook

Mr. James Burns and
Mrs. Kathy C. Hanley-Burns
HNP Capital, LLC
Hofmann Sausage Co
Mr. Louis P. Iacona
Inficon, Inc.
Mr. & Mrs. Gary T. Inzana
J. W. Burns & Company
J.K. Jewelry, Inc.
Mr. & Mrs. David W. Jacobs
JPMorgan Chase Foundation
Matching Gift & Volunteer
Programs
KeyBank - Rochester Office
Kinney Drugs Foundation
LeChase Construction Services, LLC
Mr. & Mrs. David and Amy Lippitt
Lovejoy/Lewis Family Fund
Cricket and Frank Luellen
Mr. & Mrs. Robert W. Maggs, Jr.
Marjorie Harris Reynolds
Foundation
Mr. Stephen I. Masling
Mr. Gary M. Mauro
Ms. Katherine McCurdy
John & Barbara McManus
Mr. & Mrs. Augustin Melendez
Mr. & Mrs. James K. Merkley
Molina Healthcare of New York
Ms. Lisa Mondello
Network For Good
Mr. Thomas J. Newberg
Thaddeus S. Newell
Mr. Richard C. Notargiacomo
Mr. Peter Oddleifson and
Ms. Kay A. Wallace
Onondaga Beverage
Onondaga Lodge No 32 F&AM
Dr. Daniel B. Ornt
Pathfinder Bank
Mr. & Mrs. David A. Patton
Mr. John R. Piccirilli
Mr. David M. Pichichero
Mr. & Mrs. Steve Poppoon
Price Waterhouse Coopers LLP
Ms. Susan B. Price and
Dr. James G. Zimmer
Mr. Michael Rao
RCB Enterprises, Inc.
Hon. & Mrs. Thomas S. Richards
Dr. Christopher J. Richardson and
Dr. Yanick Vibert

Dr. Dawn K. Riedy and
Mr. David Riedy
Rochester Garden Club
Rochester Institute of Technology
Mr. & Mrs. William M. Rodgers, Jr.
Ms. Ann Rollo
Ms. Carol Ruby
Samuel, Son & Co.
Mr. & Mrs. Carl H. Semmler
Mr. Eliote Simpson
Mr. Michael B. Snyder and
Ms. Brandy L. Gold
Southern Glazer’s Wine and Spirits
Charitable Fund
Mrs. Mary H. Spitz
Square, Inc.
St. John Fisher College
Susan and Tom St. Onge
The Steam Police
Summerwood Pediatrics
SUNY Upstate Medical University
The Rome Community Foundation
The Summit Federal Credit Union
The Willow Street Foundation
United Way of Buffalo and
Erie County
United Way of the National
Capital Area
Visions Federal Credit Union,
Syracuse Office
Mr. Larry J. Vuksanic
Wells Fargo
Mr. Edward White
Wilmore Marketing Group, Inc.
Mr. Joseph Wojciechowski
YourCause LLC, Trustee for
Medtronic Foundation

\$500+

Anonymous (5)
Allendale Columbia School
AmazonSmile Foundation
American Food and Vending
Mrs. Aminy T. Audi
John August
B & M Paving
Mr. & Mrs. Martin Banton
Leslie Barnes
Nancy P. Briggs
Mr. & Mrs. Bruce B. Bates
Hubertus and Helmi Behrla
The Bonadio Group

Bond, Schoeneck & King, PLLC
Ms. Alison Bottone and
Ms. Joanne Panarisi
Mr. Bruce W. Boyea
Ms. Vicki R. Brackens
Bright Funds Foundation
Dr. George G. Browning*
Ms. Susan F. Buse
Mr. Harlan D. Calkins
Mr. & Mrs. Joseph Camilo
Mr. & Mrs. Ronald B. Campbell, Jr.
Casco Systems
Columbian Financial Group
CP Ward Charitable Foundation Inc.
Dr. Caroline A. Critchlow
Mrs. Sally F. Cumming
Mr. Richard DeClerck
Delaware Manufacturing
Industries Corp.
Mr. & Mrs. Frank M. Detmer
Wendell V. Discher
Dodge Family Fund
Dupli Envelope & Graphic Corp.
Eagle Environmental Consulting
Elmer W. Davis, Inc.
Dr. & Mrs. Paul H. Ferber
Fidelity Brokerage Services, LLC
Fieldtex Products, Inc.
Finger Lakes Area Community
Endowment
Firley, Moran, Freer & Eassa, CPA, P.C.
Mr. & Mrs. John T. Fitzgerald, Jr.
Joseph Frascati
Ms. Marianne Furfure
Mr. Bertram Gamory
Mrs. Sharon A. Garelick
Mr. & Mrs. John R. Geraghty
Mr. & Mr. Richard Germain
Mr. Walter Gilges
Mr. Kenneth R. Gippe
Ms. Christa Glazier
Gleason Works Foundation, Inc.
Mr. & Mrs. Ira L. Goldman
Mr. Samuel A. Halaby, Jr.
Ms. Therese A. Hiller
Holmes Family Foundation
Mr. & Mrs. Donald Hunsberger
Mr. & Mrs. Alan Illig
ImpactAssests
Mr. Thomas Ioele
Mr. Jeffrey M. Jacobs and
Ms. Caroline Thomas

DONOR IMPACT

“Hillside is stronger when
people come together to help.”

The Charles Fund

Mr. Edward Charles Eisenhart was deeply committed to philanthropy, and his family has maintained that legacy through The Charles Fund and its longstanding support of Hillside. Among the Fund’s special priorities is Hillside Work-Scholarship Connection, grounded in the understanding that high school graduation and youth employment experiences benefit not only individuals but our communities as a whole. This year, the Fund also made an important commitment to our Emergency Response Fund, in support of our agency’s mission amid the challenges of COVID-19. The Charles Fund believes in Hillside, and we honor and appreciate their impactful support.

The Davenport-Hatch Foundation

In 2019 the Davenport-Hatch Foundation, a longtime Hillside supporter, made a generous capital gift that enabled significant renovations to the Ely Cottage on our Monroe Campus. Since it opened in 1920 the cottage has seen a wide variety of uses, but increased demand for youth living spaces in residential treatment programs led to the need for serious rehab and TLC. At a ceremony last year, President & CEO Maria Cristalli thanked Tom Hildebrandt and Craig Mapstone of the Davenport-Hatch Foundation for their commitment to this project and our agency. “Hillside is stronger when people come together to help,” she said.



Special Santa

Each year, thousands of children and families served by Hillside enjoy a brighter holiday season thanks to our Special Santa program, which unites individuals and businesses from across our regions to contribute toys and gifts that match the holiday wishes of individual youth. In 2019, more than 12,000 gifts were collected and distributed to over 4,500 children thanks to contributions of time and treasure from donors like REDCOM Laboratories Inc., an Upstate New York-based communications systems provider. REDCOM employees have made Special Santa an annual philanthropic tradition for more than 30 years. Hillside is honored to help bring together so many generous donors for such a worthy cause.

Mr. & Mrs. Steven Jacobs
 Ms. Linda M. Lakeman
 Dr. & Mrs. Gerald W. LaMarsh
 Landmark Graphics
 Melinda P. Larrington
 Ms. Jeanne Lawler
 Mr. & Mrs. Joseph L. Leavens
 Marsherrall Partners
 Ms. Kristina Hutch Matthews
 Ms. Constance Mauro
 Mr. Gilbert K. McCurdy
 Marie W. McNabb
 Joseph McCutcheon
 Ms. Mary McGowan
 Mr. Bruce L. McLearn
 Mr. & Mrs. Andrew J. Meloni
 Mr. Keith Miller
 Mr. Vincent Milliken
 Mindex Technologies, Inc.
 Monroe County Deputy Sheriffs
 Association, Inc.
 Mr. & Mrs. Bill & Monica Monte
 Morgan Stanley
 Melvin B. Neisner & Ellen Garson
 Neisner Charitable Gift Fund
 The New York Bar Foundation
 Dr. Dennis* and Mrs. Doren
 Norfleet
 Mr. Michael Nugent
 Mrs. Debra Olson
 Onondaga Community College
 Mr. David Otte
 Virginia S. Pacala
 Mr. & Mrs. Lawrence G. Page
 Eric R. Pankow
 Bradley J. Papietro
 Terry Platt, Ph.D.
 Prudent Engineering
 Dr. & Mrs. Donald and Alice Pulver
 Mr. & Mrs. Jay J. Rachfal
 Mr. & Mrs. Michael A. Ralph
 Ms. Dawn M. Rice and
 Mr. John W. Blanding
 Mr. & Mrs. Timothy Rich
 River Valley Foods
 Dr. & Mrs. Gordon N. Robinson
 Rochester Diamonds Incorporated
 Hon. William C. Ryan
 S.J. Stalteri Construction, Inc.
 Sage Ruttly & Company, Inc.
 Larry and Francie Schenck
 Mr. & Mrs. Stephen C. Schmitt

Security Mutual Life Insurance
 Company of New York
 Todd Shinaman
 Robert C. and Janice E. Silver
 Mr. Gregg Single
 Mr. & Mrs. Ferdinand J. Smith
 Michael R. Smith
 Theodore F. Spall
 Mr. & Mrs. Jerald W. Stables
 Mr. Jonathan Stadin
 Mr. Alan Stewart
 Lillie Stone
 The Cause Collaborative
 Ms. Lisa Tucker
 UBS Employee Giving/Matching
 Gifts Program
 United Way of Brevard
 Valley of the Sun United Way
 Ms. Gretchen Voss
 Meghan Callan
 Mrs. Laurie R. Walker
 WalMart
 Mr. David Warner
 Dr. Karen Warren and
 Dr. Stephen Warren
 Irene F. Weinberg
 Marie G. Whitbeck
 The Wladis Law Firm
 Jochen Woicke
 Mr. Craig Woodward
 Mr. Kirk R. Blackman

\$250+

Anonymous (3)
 Mr. Jaime Alicea
 Alliance Member Services
 Mr. Christopher T. Asbury
 B. Giambrone & Co. Inc.
 Mr. Andrew Baker
 Mr. & Mrs. A. John Bartholomew
 Mr. Stephen Bartlett
 The Benevity Community Impact
 Fund
 Ms. Carolyn Bernstein
 Ms. Bonnie S. Birkmeyer
 Susan Bloch
 Mr. Neil Blumberg
 Mr. & Mrs. John Bogle*
 Mr. John D. Bouchard
 Mr. & Mrs. Simon Braitman
 Ms. Karene Brodie
 Miss Jennifer D. Brown

Mrs. Barbara H. Bruning
 Mr. William A. Bulger
 Mr. Scott Burdett
 Brian Burke
 Abigail Caraballo
 Ms. Mary Ann Chura
 Mr. David Clapper
 Mr. & Mrs. Christopher M. Clark
 Peter W. Collinge
 Corning Incorporated Foundation
 Mr. & Mrs. Benjamin Daise
 Joseph N. Darweesh
 Mr. James Delmege
 Ms. Violetta Diclemente
 Judith A. Dobles
 The Hon. Richard A. Dollinger and
 Dr. Marilyn Dollinger
 Dr. Eric M. Dreyfuss
 Mr. David L. DuBois, Jr.
 Ms. Renee Duffy
 Mrs. Barbara H. Emery
 EnPro Industries
 Mr. John Everts
 Mr. & Mrs. Trevor Ewell
 Mr. Genaro Felix
 Mrs. JoAnn Filipe
 David Fluellen
 Mr. Paul H. Forestell and
 Ms. Nancy L. Marksbury
 The Foundation of the Jewish
 Federation of Greater Rochester
 Ruth Freeman
 Carlie Freitas
 Dr. Patrick J. Frenchick and
 Ms. Doris K. Westoff
 Gamma Phi Beta - Rochester
 Alumnae
 Gamma Phi Beta Foundation
 Lisa L. Garczynski
 GE United Way Giving Campaign
 Mr. & Mrs. Andrew C. Germanow
 Ms. Deborah G. Goldman
 Tom Gilman
 Amanda Goyette
 Mr. Mark C. Greene
 Mr. & Mrs. Robert H. Hachey
 Mr. Boris W. Haritonoff
 Mr. & Mrs. Robert A. Harrington
 Mr. & Mrs. Michael Haselkorn
 Mr. & Mrs. Timothy M. Hayes
 Mr. David M. Hedges
 Henrietta Doll Club
 Henrietta Hill & Gully Riders

Snowmobile Club
Mr. & Mrs. Douglas R. Hilfiker
Mr. & Mrs. Nicholas D. Hoffman
Ms. Amy L. Hollen-Dilko
John Houghtling
John Lockwood Plumbing
Edith Jordan
Jesse & Michelle Kaufman
Mr. & Mrs. Robert T. Kimbrough, Jr.
Kiwanis Club of Lewiston, N.Y., Inc.
Hon. Joan S. Kohout
Mr. Vance Lederman
Leo J. Roth Corporation
Les Quigley Youth Camping Fund
Mr. Thomas C. Lococo
Mr. & Mrs. Pierre F. Loncle
Mr. & Mrs. Patrick L. Love
Lawrence Lovejoy
Ms. Nancy D. Lowthian
LPA Software Solutions
Mr. & Mrs. Kevin Martin
Mr. & Ms. Gary L. Heard
Mr. Michael J. Mauro
Mayer Paint & Hardware
Mr. Timothy P. McDevitt
Sharon McNutt
Dr. Robert S. Menchel
Ms. Sarah Mercier
Ms. Judith Miller
Ms. Marjorie C. Montag
Mr. & Mrs. Thomas J. Mooney
Ms. & Mr. Darlene Moore

Ms. Stephany Moore
Morse Manufacturing Co., Inc.
Mr. Michael J. Nash
North Syracuse Central Schools
Mr. Mark O'Connor
Mr. & Mrs. Wayne O'Connor
Ms. Cindy Odom
Mr. & Mrs. George Orosz
Edgardo Pizarro
Mr. Adam Prince
Judith Prince
Profeta Painting
Ms. Diane L. Rambo
Relcomm, Inc.
Mr. Calvin F. Reynolds, Jr.
Timothy Rich
Ms. Markonette Richardson
Rochester Regional Health
Robert Sandholzer
Mr. & Mrs. Robert A. Schaller
Mrs. Elizabeth Schenk
Philip Schillaci
David Sewhuk
Mr. & Mrs. Wayne S. Sherman
Mr. Jeffrey Sherman
Mr. & Mrs. Michael J. Slovak
Ms. Janet B. Smith
Mr. & Mrs. Arthur Steffen
Mr. & Mrs. William K. Stuart
Mr. & Mrs. Douglas F. Taylor
Mr. Seth Taylor
The Law Firm of Janice M. Iati, P.C.

Mr. & Mrs. Robert P. Thornburg
Mr. & Mrs. Barry Thornton, Sr.
Mr. Mark Tompkins
Tri-Vin Imports, Inc.
United Way of Broome County
United Way of the Greater Capital Region
United Way Suncoast
Mr. David Urban
Mr. Erich Van Dussen
Mr. Neil Vokes
Mr. & Mrs. Robert L. Walker
Mr. & Mrs. Harold C. Warren III
Mr. Rick Webb
Mr. Stephen J. Wenthe and Ms. Laurie Pascuzzi
Ms. Josette Willis
Ms. Carrie Wojtaszek

Up to \$250
Every gift to Hillside makes a difference. We deeply appreciate our community of 1,228 #HillsideStrong donors who have each gifted up to \$250 for a collective impact of more than \$103,000.

*Deceased

Mr. William A. Bulger
Mr. Daniel A. Butterazzi
Mr. Harlan D. Calkins
Ms. Mel Callan
Ms. Sandra Carbone
Ms. Kathleen Carlino
Jeanne Carlivati
Ms. Josephine Carra
Henriette Carvalho
Ms. Audrey C. Catlin
Mr. & Mrs. David S. Cermak
The Charles Fund, Inc.
Ms. Bonita Clements
Mr. & Mrs. Raymond C. Coleman
Mrs. Corinne Coon
Cornell Cooperative Extension
CPL
Ms. Nancy Crichton
Mr. Brian Cutson
Mr. & Mrs. Benjamin Daise
Dr. & Mrs. William J. Daniels
Ms. Ann C. DeFazio
Ms. Ganie B. DeHart
Mr. Jacques Delettrez
Mr. & Mrs. Walter Denysenko
Ms. Nancy E. Dewan
The Hon. Richard A. Dollinger and Dr. Marilyn Dollinger
Mr. & Mrs. David P. Durr
Mr. & Mrs. John R. Eastwood
Ms. Mary Edwards
Mr. & Mrs. Stephen D. Elder
Ms. Claudette Entenberg
Cassie Fields
Mr. & Mrs. Scott W. Flanagan
Ms. Cathy Flowers
David Fluellen
Mr. & Mrs. Jack R. Fogelsonger
Ms. Elizabeth D. Fox
Ms. Cheri France
Ms. Margaret Francis
Mr. Bruce Frank
Mr. Jonathan D. Foster
The Edward & Verna Gerbic Family Foundation
Mr. & Mrs. Peter Giles
Mr. & Mrs. Tom Gill
Mr. & Mrs. Ira L. Goldman
Ms. Kim Gordon
Amanda Goyette
Ms. Carol A. Gray
Mr. & Mrs. Barry R. Hagenbuch

Ms. Kathleen Hamell
Mr. & Mrs. Thomas M. Heagerty
Ms. Elizabeth Holliday
Mr. & Mrs. Raymond F. Jakubowicz
Ms. Nancy M. Jemison
David and Kathy Jensen
Summer Jensen
Ms. Wendy Kavanagh
Mr. & Mrs. Jack M. Kench
Dr. & Mrs. James W. Kernahan
Ms. Linda A. Kotowicz
Kreher's Farm Fresh Eggs
Mr. Edward Kurz
Mrs. Teal J. Kuter
Mr. & Mrs. John Kutolowski
Mr. & Mrs. Anthony M. LaMonica
Mrs. Luella L. Laney
Mrs. Ruth B. Laraby
Mr. & Mrs. Joseph L. Leavens
Ms. Jane Paul Lehrbach
Ms. Elvira Lein
Mr. & Mrs. Bruce A. Leonard
Michelle Leonis
Mrs. Holly Likly-Juliano and Mr. Rory J. Juliano
Ms. Joyce Lindley
Ms. Weizhi Liu
Sandra Hawks Lloyd
Lawrence Lovejoy
Mr. & Mrs. Ronald MacDonald, Jr.
Mr. Joel N. Marvel
Mr. Stephen I. Masling
Mr. Michael J. Mathew
Ms. Kristina Hutch Matthews
Mayer Paint & Hardware
Todd McClain
Mr. & Mrs. Robert M. Mehalso
Mr. & Mrs. John Messenger
Mr. Frederic H. Metildi
Mr. Stephen M. Metildi
Mr. Leon A. Metlay and Mrs. Nina B. Klionsky
Mr. Charles A. Miller
Mr. Jim Miller
Mr. Vincent Milliken
Mr. & Mrs. Lawrence R. Monheim
Ms. Marjorie C. Montag
Mr. & Ms. Timothy Montagliano
Ms. Joni Montroy
Mr. & Mrs. Martin Nemeroff
Mrs. Lorna R. Nevil
Mr. James L. Newman

Mrs. Doren P. Norfleet
Mr. John Noz
Mr. & Mrs. Richard Onze
Mrs. Virginia S. Pacala
Mr. & Mrs. Lawrence G. Page
Ms. Margaret M. Paradis
Ms. Angela N. Penkin
Mr. & Mrs. Brian Pettit
Mr. & Mrs. Richard G. Plant
Denise Porto-Reifsteck
Mr. Scott Powell
Power Management Company
Mr. Joseph Ragusa
Ms. Dawn M. Rice and Mr. John W. Blanding
Mr. Fredrick A. Ripley
River Valley Foods
Ms. Lorelie Rogers
Ms. Ann Rollo
Mr. & Mrs. Philip C. Rotoli, Jr.
Ms. Darlene Ryan
Mr. Anthony Scalise
Mrs. Elizabeth Schenk
Philip Schillaci
Security Mutual Life Insurance Company of New York
Mr. & Mrs. Arthur Steffen
Mrs. Judith Sternberg and Mr. Edward Taggart
Jayne Stillwell
Mr. & Mrs. David J. Stoddard
Mr. Eric Stonehill
Syracuse Orthopedic Specialists
Mr. Seth Taylor
The Law Firm of Janice M. Iati, P.C.
The Summit Federal Credit Union
Mrs. Georgiana T. Thoman
Ms. Roberta Thornbury
April Trevino
Upstate Pharmacy, Ltd.
Mr. & Mrs. Lucien J. Valensa
Mr. Danny R. Veilleux
Meghan Wagner
Mr. George Walgrove
Mr. & Mrs. Robert L. Walker
Mr. & Mrs. Chris White, Jr.
Mr. James W. Winston
Mr. Julian E. Yudelson
Mr. & Ms. Craig Zicari
Mr. & Mrs. Paul A. Zimmerman
Mr. & Mrs. Donald A. Zrebiec

Emergency Response Fund

Earlier this year Hillside established an Emergency Response Fund to ensure our ability to make the continuous adaptations necessary during the pandemic, and to identify and address future urgent needs. Our deepest thanks go out to those donors who contributed above and beyond their typical generosity by supporting this new fund.

Anonymous
Mr. & Mrs. Chris Abbott
Mr. & Ms. Robert Allen
Anaren, Inc.
Ms. Betty J. Andelman
Mr. Christopher T. Asbury
B & M Paving
Mr. & Mrs. John M. Bailey, Jr.

Mr. Andrew Baker
Mr. & Mrs. Douglas S. Baker
Ms. Megan Ball
Leslie Barnes
Mr. & Mrs. Stanley G. Bartlett
Mr. & Mrs. Bruce B. Bates
Mr. Bill Benzing
Ms. Bonnie S. Birkmeyer

Ms. Michelle M. Black
Mr. Ezio Bonanni
Ms. Alison Bottone and Ms. Joanne Panarisi
BPAS Actuarial & Pension Services
Jean Breitung
Brown & Brown Insurance
Mr. Michael J. Buckley

Pinnacle Society

Our Pinnacle Society honors those individuals and families who have informed us of their planned gifts to Hillside. These acts of generosity create a lasting legacy that helps to ensure Hillside’s partnerships with youth and families for generations to come.

If you have included Hillside in your estate planning and are not mentioned in this listing, please contact Meg Ball at mball@hillside.com or (585) 491-5572 so that we may properly acknowledge your support.

Anonymous (9)	Jack & Suzy Fitzgerald	T.S. Newell III*
Richard J. & Elizabeth J. Alexander*	Jonathan D. Foster	Jenny C. Overeynder
Ross Anderson	Louise S. Geiser*	Margaret R. Paaschen*
Burton S. August+*	Fred H. Gordon, Jr.*	Bruce & Charlotte Patt*
Jan L. August	Georgia P. Gosnell* in remembrance of	John & Dawn Piccirilli
Rachel Baker August	Kate Louise Trahey	Angela B. Pichichero
Robert & Amy August	Henrietta S. Hammond*	Patricia Prince+*
Diane C. Bahr	Marilyn Hare	Carol Rees+*
Christopher M. Bailey, CPA	Mrs. Barbara H. Hargrave+	Kathy P. & Dennis M. Richardson
John and Jeanne Barry*	Ann Hayslip	Mary Ann Ritzenthaler*
Bruce B. Bates	Preston Henderson	Suzanne R. Robinson
Geraldine Biddle Moore	A. Thomas Hildebrandt	Troy & Torri Robinson
David C. Bills	Austin E. Hildebrandt*	Robert & Jeanne Sandholzer
Mrs. William H. Bly*	J. Lawrence Hill, Jr.*	Janet S. Sarr+*
Beverly Bowen*	Robert C. Horton+*	Elizabeth Schenk
Susan F. Buse+	Samuel T. Hubbard*	Paula & Steven Smith
Paul Callaway*	Mr. & Mrs. Alan Illig	Margaret E. Somerset+
Betsy & John Carver	Robert M.* & Ruth* E. Johnson	Jane W. Steinhausen+
Diane & John Caselli	Francis D. Jung+*	Mr. & Mrs. David J. Stoddard
Nancy L. Castro	Louise H. Klinke*	Kate Louise Trahey*
Mr. & Mrs. Gerard J. Chambers	Dr. & Mrs. Gerald W. LaMarsh	R. Marsden Tuthill*
Ernestine M. Chandler*	Harry H. Lang, Jr.+	Marjorie Van Demark*
Derek* & Janice* Chapman	Fred Lawrence*	David A. Vasile+
David L. Cleary*	T.C. Lewis	Barbara Schmucker Whittemore
Mr. & Mrs. Clyde Comstock+	Zalie & Bob Linn	John E. Wise
Barbara J. Conradt	Lawrence & Cynthia Lovejoy	
Amy L. Cosgrove*	Arthur E. Lowenthal+*	
Lawrence Crawford	Mary C. Lyon*	
Maria Cristalli	Katherine E. MacKerchar*	
Frances M. Dalbey*	Nancy S. Mangan*	
Alfred L. Davis*	Jeff & Linda Mapstone	
Stuart Dizak	Mary Mulligan Trust	
Richard H. & Virginia C. Eisenhart+*	Mr. & Mrs. Myles McHale, Jr.+	
James S. Ely Jr.* and Michele Ely	Ann McLaine	
Anne M. & Sherman Farnham	Dr. & Mrs. Robert S. Menchel+	
Harold S.* & Joan Feinbloom+	Thelma D. Mertz*	
Nancy J. Fella	Michael C. Meyer	
Margaret Cass Ferber	Florence M. Muller+*	
Philip & Marcia Fishbach	Ann Mowris Mulligan+*	

*Deceased
+Charter Member



Kim Temple and MGM Resorts International

Every year, MGM Resorts International recognizes one employee’s outstanding commitment to volunteerism. In 2019, that honoree was Kim Temple, Casino Pit Manager for MGM National Harbor of Oxon Hill, MD—and her charity of choice was the Hillside Work-Scholarship Connection program in Prince George’s County. MGM Resorts International donated \$4,000 to HW-SC in the name of Temple, who visited students at Suitland High School to share her story of overcoming life obstacles and the power of perseverance. We’re so grateful for this show of community support!

Photo: Kim Temple, MGM National Harbor Pit Manager and Bill Hornbuckle, CEO and President of MGM Resorts International

Hillside

Operating Report

Year ended June 30, 2020

OPERATING REVENUES

Reimbursement from Government Agencies (fees for service)	\$126,877,132
United Way	\$1,036,767
Public Support	\$2,936,563
Other Revenue	\$3,034,466

Total Operating Revenues **\$133,884,928**

OPERATING EXPENSES

Services	\$116,461,852
Management and General	\$14,056,323
Fundraising Expenses	\$1,072,346
Grants and Other	\$1,041,829

Total Operating Expenses **\$132,632,350**

Summarized Consolidated Balance Sheet

At June 30

Cash and Investments	\$28,013,684
Accounts Receivable	\$25,671,905
Property	\$50,722,322
Other	\$5,372,082

Total Assets **\$109,779,993**

Liabilities	\$70,284,626
Net Assets	\$39,495,367

Total Liabilities and Assets **\$109,779,993**



95%
REIMBURSEMENT FROM GOVERNMENT AGENCIES (fees for service):

1%
UNITED WAY

2%
PUBLIC SUPPORT

2%
OTHER REVENUE



88%
SERVICES

10%
MANAGEMENT AND GENERAL

1%
FUNDRAISING EXPENSES

1%
GRANTS AND OTHER

Hillside Foundation

Raises funds to support Hillside programs and services.

Operating Report

Year ended June 30, 2020

OPERATING REVENUES

Public Support	\$2,318,902
Investment Gains	\$1,090,100

Total Operating Revenues **\$3,409,002**

OPERATING EXPENSES

Fundraising Expenses	\$1,072,346
Management and General	\$128,306

Total Operating Expenses **\$1,200,652**

Grants to Affiliates **\$1,870,263**

Summarized Consolidated Balance Sheet

At June 30

Cash and Investments	\$20,734,715
Accounts Receivable	\$155,038
Property	\$1,250,019
Other	\$5,750,057

Total Assets **\$27,889,829**

Liabilities	\$63,954
Net Assets	\$27,825,875

Total Liabilities and Assets **\$27,889,829**

+ Fiscal Year 2020

New Structure, “New” Name

Hillside’s administrative structure has gone through some behind-the-scenes changes: our six affiliates were consolidated into three affiliates in 2019, and into two as of 2020. Moving forward, the affiliate known as Hillside will comprise all program, administration and support operations. The philanthropic Hillside Foundation remains a stand-alone affiliate. This streamlining reflects our evolving structure without affecting the breadth or depth of our services.

Board Members

Hillside’s affiliate consolidation (see page 21) has reduced the number of our Boards, but not the public’s enthusiastic support of our mission. Regional Advisory Councils now provide guidance that helps our agency remain responsive to the diverse needs of the communities we serve. We deeply appreciate the dedication of our Board and Council members.

Hillside Board of Governors

OFFICERS

- Richard J. Gangemi, MD
Chair
- Jill Knittel
Vice Chair
- James C. Haefner
Treasurer
- Monica L. Monte
Secretary
- Edward White
Past Chair
- Maria E. Cristalli
President & CEO

GOVERNORS

- Clay C. Arnold
- Virginia Biesiada O’Neill
- Nancy L. Castro, EdD
- Caroline A. Critchlow, EdD
- Melissa N. Gardner
- John B. Gibson
- William H. Goodrich
- Anne L. Komanecky
- Vivian Lewis, MD
- Duncan T. Moore, PhD
- Richard C. Notargiacomo
- Christopher J. Richardson, DO, FACOS
- Leonard J. Shute

GOVERNORS EMERITUS

- Roger B. Friedlander
- Robert B. Stiles

Hillside Foundation Trustees

OFFICERS

- Anne L. Komanecky
Chair and Treasurer
- Richard J. Gangemi, MD
Vice Chair
- Maria E. Cristalli
Secretary

Regional Advisory Councils

BINGHAMTON

- Amy C. Brandt
- Andrew Bringuel
- Tracey S. Fish
- Melissa Hardesty
- Jeffrey M. Jacobs

GREATER BATH

- Dathan Corbett
- Cheryl A. Crocker
- Deborah Daum
- Paul H. Forestell
- John D. McNelis
- Eric Ritz
- Jo A. Slovak
- Teresa Stever
- David Sutton
- David Sweet

PRINCE GEORGE’S COUNTY, MD

- Gable L. Barmer
- Kirk Blackman
- Gloria Brown
- Henry Davis
- Ayana Douglas
- Charlene M. Dukes
- Michael A. Gorski
- Marc Menick
- Christian Rhodes
- Howard W. Stone

SYRACUSE

- Jaime Alicea
- Maritza Alvarado
- Ginny Biesiada O’Neill
- Nathan Franz
- Adrienne Johnson
- Amy M. Kremenek
- Robert H. Linn
- Vincent B. Love
- Timothy P. McDevitt
- Lisa Mondello
- Ann Rooney
- Jonathan Stadin
- Carrie Wojtaszek

Leadership

Chief Executive Team

Maria Cristalli

President and CEO

Augustin Melendez

Chief Human Resources and Organizational Development Officer

Elizabeth Nolan

Chief Operating Officer

Christopher Peterson

Chief Financial Officer

Darlene Ryan

Chief Performance Officer

Michael Snyder, JD

Senior Counsel

Marc Misiurewicz

Interim Chief Advancement Officer

Executive Directors

Leslie Barnes

Monroe Region

Michelle Manley Belge

Central Region

Bonnie Birkmeyer

Western & Southern Tier Regions

Ann Cott

Health Care Services

David Fluellen

Residential Services, Monroe Region

Roderick Green

Hillside Work-Scholarship Connection

Brenda Pacheco

Education

ACCREDITATIONS

Council on Accreditation
Standards for Excellence Institute

LICENSES

New York State Department of Health
New York State Education Department
New York State Office of Children and Family Services
New York State Office of Mental Health
New York State Office for People with Developmental Disabilities

MEMBERSHIPS

Alliance for Strong Families and Communities
Business Council of New York State
Catalogue for Philanthropy
Children's Health Home of Upstate New York
Council of Agency Executives, Rochester
Developmental Disabilities Alliance of Western New York
Families Together in New York State
Greater Rochester Chamber of Commerce
Greater Rochester Health Home Network
Greater Rochester Quality Council
Health Homes of Upstate New York
Human Services Leadership Council
Juvenile Detention Association of New York
Maryland Nonprofits
National Council for Behavioral Health
New York State Association of Training and Employment Professionals
New York State Coalition for Children's Behavioral Health
New York State Coalition of 853 Schools
New York State Council of Family and Child Caring Agencies
Nonprofit Prince George's County
North American Council for Adoptive Children
Parents as Teachers National
Person Centered Services of Western New York
Prince George's County American Job Center Community Network
Prince George's County Chamber of Commerce
St. Joseph's Care Coordination Network Health Homes
United Way of Buffalo and Erie County
United Way of Central New York
United Way of Cayuga County
United Way of Greater Rochester
Washington Regional Association of Grantmakers



Diversity, Viewed Through the Lens of Youth

Inspired by nationwide unrest concerning racism and violence, youth at Hillside's Monroe Campus launched an art exhibit on that theme in June 2020 with the support of staff. "We wanted to create an opportunity for our youth to share their voices," said clinician Damaris Attanasio.

Nearly three dozen hand-drawn and mixed-media pieces were created. With attendance sharply limited due to COVID-19 safety protocols, a video gallery of the exhibit was made available for online viewing. "The pain of racial inequality and discrimination affects everyone in our society," said Maria Cristalli, President and CEO. "It's inspiring to see such passion and insight from the youth we serve."

This exhibit was just one of the ongoing initiatives dedicated to fostering Diversity, Equity & Inclusion at Hillside. For more information about this important work, visit hillside.com/DEI.



Hillside's "new" name brought the opportunity for a gentle refresh of our logo, and a new tagline that salutes the ongoing partnerships—between staff, youth and families, donors and many more—that make our work possible.

hillside.com

